

nuwall



Care and Maintenance

Built to perform, easy to maintain.



Maintaining Nu Wall Cladding

Nu Wall cladding is built to perform but like all exterior surfaces, it's exposed to weather, dust, airborne salts, and other environmental contaminants. Over time, these can compromise the coating if not properly maintained.

Scheduled washing is essential to remove contaminants that aren't in naturally washed areas.

REGULAR MAINTENANCE IS KEY TO

- Maintain the warranty
- Maintain colour and surface integrity
- Extending the life of the coating
- Reducing remedial maintenance costs

Environment & Exposure

The geographical location of a project – coastal, inland, alpine or urban – directly affects how its coating performs over an extended time.

Exposure to salt, contaminants and moisture all influence how often, the type of cleaning that is required and how maintenance should be undertaken. The project's location and exposure to the natural elements will have a bearing on the maintenance regime to create longevity of the product and honour the coating warranty.

Powder coated aluminium surfaces should be manually washed every 6 -12 months, depending on the environmental location. All naturally unwashed areas such as soffits, recesses, entrances and screens require washing.

Coating Maintenance Requirements

The following care practices support long-term performance, surface durability, and lasting visual appeal.

Powder Coated Surfaces

Clean regularly based on your exposure zone – typically every 6 to 12 months.
The normal method of washing is a high-pressure water blaster with no detergent.
Remove stubborn construction dust and fingerprints using a soft brush and pH-neutral detergent.
If you choose to apply detergent, only use in cool shaded conditions – heat can bake soap runs into the coating.
Rinse thoroughly after cleaning to remove all detergent residue.
Never use bleach or solvent-based cleaners – these will damage the coating.
For stubborn marks, use isopropyl alcohol wipes (e.g. Selleys).
Touch up scratches using Nu Wall colour-matched dab sticks.
Never use generic spray cans – they're not UV stable, they fade quickly and leave patchy results.
In cases of significant damage, individual boards can be replaced.
Avoid concrete wash splatter – it will damage powder coated surfaces.

NOTE

Powder coatings are plastic resins – harsh chemicals break down the finish.

PROFILE E-Random COLOUR Pearl Light Bronze Anodised



Anodised Surfaces

Clean regularly based on your exposure zone – typically every 6 to 12 months.
The normal method of washing is a high-pressure water blaster with no detergent.
Use detergent, alcohol-based or solvent cleaners to remove stubborn construction marks and smudges.
Touch up scratches using Nu Wall colour-matched dab sticks.
Avoid concrete wash splatter – it will damage anodised surfaces.
Strong acid or Alkaline cleaners will mark anodised surfaces. Only use PH neutral (6-8) cleaning products. This includes many common cedar cleaning chemicals.
Never use generic spray cans – they're not UV stable, they fade quickly and leave patchy results.

Other Common House Care Products

Commercially available products such as Spider Spray and Mould removal chemicals will have an adverse affect on the warranty. Please consult Nu Wall before applying these products.

How to Clean Nu Wall Cladding

- 01

RINSE AWAY LOOSE CONTAMINANTS

High pressure water blasting is the normal method for chemical free removal of dirt, dust and contaminants.
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WASH WITH CARE

If you are using detergents, avoid cleaning in direct sunlight or when the surface is hot. Use a soft brush and pH-neutral detergent to clean off stubborn salt, marks and grime.

For stubborn stains use Selleys Cleaning Wipes or isopropyl alcohol-based products. Never use solvents like turps, thinners or bleach products.
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RINSE THOROUGHLY

Always finish by rinsing with fresh water to remove all soap residue. Never let detergent dry on the surface.



PROFILE SS2000& E Random COLOUR Dulux Duratec Textured Flaxpod

Maintenance Summary

TASK	TOOL / PRODUCT	NOTES
REGULAR WASH	High pressure water-blast	Water blasting is standard way of cleaning
MARKS AND STUBBORN STAINS	Selleys Cleaning Wipes / Isopropyl Alcohol	Pencil marks and common rub marks
	PH neutral detergent	Oily stains
TOUCH-UP	Nu Wall colour-matched dab sticks	Minimise the touch-up into the scratch only. Never use spray-paint cans
FINGERPRINTS	Isopropyl Alcohol / Selleys Cleaning Wipes	Greasy fingerprints need to be removed promptly as they can become permanently baked in if left
RINSE OFF	Clean water	Rinse thoroughly any time detergents are used
AVOID	All solvents, abrasives, acidic or alkaline cleaning products and cleaning in heat	UV and heat = damage risk

Documenting Maintenance

- TO VALIDATE YOUR WARRANTY**
- Keep a log of each clean (date, method, who completed)
 - Take photos of areas cleaned before and after (especially unwashed zones)
 - Note any repairs or touch-ups with details

Questions or Support?

- TECHNICAL SUPPORT**

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technical@nuwall.co.nz
- TECHNICAL RESOURCES**

nuwall.co.nz/resource-library
- DULUX POWDER SUPPORT**

duluxpowders.co.nz
- WARRANTIES & PRODUCT INFO**

sales@nuwall.co.nz
- INTERPON NZ**

interpon.co.nz



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